



IFW 21480

TRANSMITTAL FORM <i>(to be used for all correspondence after initial filing)</i>	Application Number	10/032,518
	Filing Date	December 27, 2001
	First Named Inventor	LURIE, Steven et al.
	Art Unit	2144
	Examiner Name	Bengzon, Greg C.
Total Number of Pages in This Submission	Attorney Docket No.	76705-202101/US

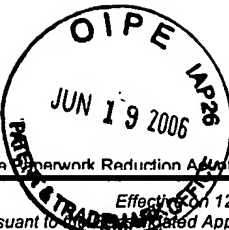
ENCLOSURES (Check all that apply)		
<input checked="" type="checkbox"/> Fee Transmittal Form	<input type="checkbox"/> Drawing(s)	<input type="checkbox"/> After Allowance Communication to TC
<input checked="" type="checkbox"/> Fee Attached	<input type="checkbox"/> Licensing-related Papers	<input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences
<input type="checkbox"/> Amendment/Reply	<input type="checkbox"/> Petition	<input type="checkbox"/> Appeal Communication to TC (Appeal Notice, Brief, Reply Brief)
<input type="checkbox"/> After Final	<input type="checkbox"/> Petition to Convert to a Provisional Application	<input type="checkbox"/> Proprietary Information
<input type="checkbox"/> Affidavits/declaration(s)	<input type="checkbox"/> Power of Attorney, Revocation Change of Correspondence Address	<input type="checkbox"/> Status Letter
<input type="checkbox"/> Extension of Time Request	<input type="checkbox"/> Terminal Disclaimer	<input checked="" type="checkbox"/> Other Enclosure(s) (please identify below):
<input type="checkbox"/> Express Abandonment Request	<input type="checkbox"/> Request for Refund	PTO/SB/08 (11 pages)
<input checked="" type="checkbox"/> Information Disclosure Statement	<input type="checkbox"/> CD, Number of CD(s) _____	Copies of cited non-patent references
<input type="checkbox"/> Certified Copy of Priority Document(s)	<input type="checkbox"/> Landscape Table on CD	Return receipt postcard
<input type="checkbox"/> Reply to Missing Parts/Incomplete Application	Remarks	
<input type="checkbox"/> Reply to Missing Parts under 37 CFR 1.52 or 1.53		

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT			
Firm Name	GREENBERG TRAURIG LLP		
Signature			
Printed Name	John P. Ward		
Date	June 16, 2006	Reg. No.	40,216

CERTIFICATE OF TRANSMISSION/MAILING			
I hereby certify that this correspondence is being facsimile transmitted to the USPTO or deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date shown below.			
Signature			
Typed or printed name	Peggy Smiley	Date	June 16, 2006

This collection of information is required by 37 CFR 1.5. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.11 and 1.14. This collection is estimated to 2 hours to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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Effective 12/08/2004.

Fees pursuant to the Patent and Trademark Fee Schedule, 37 CFR 1.101 (H.R. 4818).

FEE TRANSMITTAL

For FY 2005

☒ Applicant claims small entity status. See 37 CFR 1.27

TOTAL AMOUNT OF PAYMENT (\$) 180.00

Complete if Known

Application Number	10/032,518
Filing Date	December 27, 2001
First Named Inventor	LURIE, Steven et al.
Examiner Name	Bengzon, Greg C.
Art Unit	2144
Attorney Docket No.	76705-202101/US

METHOD OF PAYMENT (check all that apply)☒ Check ☐ Credit Card ☐ Money Order ☐ None ☐ Other (please identify): _____☒ Deposit Account Deposit Account Number: 50-2638 Deposit Account Name: Greenberg Traurig, LLP

For the above-identified deposit account, the Director is hereby authorized to: (check all that apply)

☐ Charge fee(s) indicated below ☐ Charge fee(s) indicated below, except for the filing fee☒ Charge any additional fee(s) or underpayments of fee(s) under 37 CFR 1.16 and 1.17 ☒ Credit any overpayments

WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038.

FEE CALCULATION**1. BASIC FILING, SEARCH, AND EXAMINATION FEES**

Application Type	FILING FEES		SEARCH FEES		EXAMINATION FEES		Fees Paid (\$)
	Fee (\$)	Small Entity Fee (\$)	Fee (\$)	Small Entity Fee (\$)	Fee (\$)	Small Entity Fee (\$)	
Utility	300	150	500	250	200	100	0
Design	200	100	100	50	130	65	0
Plant	200	100	300	150	160	80	0
Reissue	300	150	500	250	600	300	0
Provisional	200	100	0	0	0	0	0

2. EXCESS CLAIM FEES

Fee Description	Fee (\$)	Small Entity Fee (\$)
Each claim over 20 (including Reissues)	50	25
Each independent claim over 3 (including Reissues)	200	100
Multiple dependent claims	360	180
Total Claims	Extra Claims	Fee (\$)
0 - 20 or HP = 0 x 0 = 0		
HP = highest number of total claims paid for, if greater than 20.		
Indep. Claims	Extra Claims	Fee (\$)
0 - 3 or HP = 0 x 0 = 0		
HP = highest number of independent claims paid for, if greater than 3.		

3. APPLICATION SIZE FEE

If the specification and drawings exceed 100 sheets of paper (excluding electronically filed sequence or computer listings under 37 CFR 1.52(e)), the application size fee due is \$250 (\$125 for small entity) for each additional 50 sheets or fraction thereof. See 35 U.S.C. 41(a)(1)(G) and 37 CFR 1.16(s).

Total Sheets	Extra Sheets	Number of each additional 50 or fraction thereof	Fee (\$)	Fee Paid (\$)
0	0	0	0	0

4. OTHER FEE(S)

Non-English Specification, \$130 fee (no small entity discount)

Other (e.g., late filing surcharge): Information Disclosure Statement fee

Fees Paid (\$)

180.00

SUBMITTED BY

Signature		Registration No. (Attorney/Agent) 40,216	Telephone 650-328-8500
Name (Print/Type)	John F. Ward		Date June 16, 2006

This collection of information is required by 37 CFR 1.136. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 30 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application of: LURIE, Steven

Application No. 10/032,518

Filed: December 27, 2001

For: APPARATUS AND METHOD
FOR SCHEDULING LIVE ADVICE
COMMUNICATION WITH A
SELECTED SERVICE PROVIDER

Attorney Docket No.: 76705-202101/US

Examiner: Bengzon, Greg C.

Art Unit: 2144

CERTIFICATE OF FIRST CLASS MAILING

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First Class Mail with sufficient postage to Commissioner
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on June 16, 2006 by Peggy Smiley
Peggy Smiley

INFORMATION DISCLOSURE
STATEMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir/Madam:

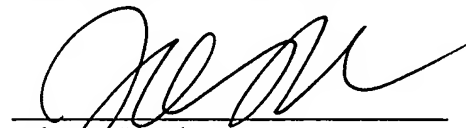
Pursuant to 37 C.F.R. §§ 1.56, 1.97 and 1.98, Applicant brings the references listed on the attached Form PTO/SB/08 to the Examiner's attention. This Information Disclosure Statement is being submitted before the receipt of an office action, after the filing of a Request for Continued Examination. Do not construe the filing of this information disclosure statement as a representation that applicant has made a search (37 C.F.R. § 1.97(g)), or as an admission that the information cited is, or is considered to be, material to patentability, or that no other material information exists

Applicant would appreciate the Examiner initialing and signing a copy of attached Form PTO/SB/08 indicating that he or she considered the information and made the information of record.

If the PTO determines that an extension or other relief is required, the patent owner petitions for any required relief including extensions of time and hereby authorizes the

Commissioner to charge the cost of such petitions and/or any other fees due, or credit any overpayment of fees, in connection with the filing of this document to Deposit Account No. 50-2638.

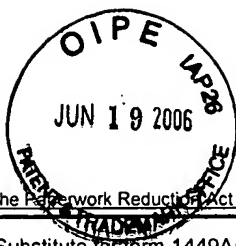
Respectfully submitted,
GREENBERG TRAURIG, LLP



John P. Ward
Reg. #40,216

Dated: June 16, 2006

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PTO/SB/08a (07-05)

Approved for use through 07/31/2006. OMB 0651-0031

U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

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Substitute for form 1449A/PTO INFORMATION DISCLOSURE STATEMENT BY APPLICANT (Use as many sheets as necessary)				Complete if Known	
				Application Number	10/032,518
				Filing Date	December 27, 2001
				First Named Inventor	LURIE, Steven
				Art Unit	2144
Examiner Name	Bengzon, Greg C.				
Sheet	1	of	11	Attorney Docket Number	76705-202101/US

U. S. PATENT DOCUMENTS					
Examiner Initials	Cite No. ¹	Document Number Number-Kind Code ² (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		09/596,466	6/19/2000	Agdeppa, Hector A.	
		4,313,035	1/26/1982	Jordan, et al.	
		4,645,873	2/24/1987	Chomet	
		4,752,675	6/21/1988	Zetmeir	
		5,155,743	10/13/1992	Jacobs, Gordon M.	
		5,290,197	12/31/1996	Chen et al.	
		5,448,625	9/5/1995	Lederman	
		5,453,352	9/26/1995	Tachibana	
		5,524,146	6/4/1996	Morrissey et al.	
		5,574,780	11/12/1996	Andruska, et al.	
		5,574,781	11/12/1996	Blaze, Matthew	
		5,589,892	12/31/1996	Knee, et al.	
		5,596,634	1/21/1997	Fernandez et al.	
		5,615,213	3/25/1997	Griefer, Allan D.	
		5,694,537	12/00/1997	Montenegro et al.	
		5,701,419	12/23/1997	McConnell	
		5,774,534	6/30/1998	Mayer	
		5,781,894	7/14/1998	Patrecca et al.	
		5,797,221	8/11/1998	Egendorf	
		5,802,502	9/1/1998	Gell et al.	

FOREIGN PATENT DOCUMENTS						
Examiner Initials	Cite No. ¹	Foreign Patent Document Country Code ³ Number + Kind Code ⁵ (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	T ⁶
		AU 699785	5/25/1995	Hickman		
		PCT/US01/51181	3/7/2003			
		WO 02/44870	6/6/2002			
		EP 04253389.3	9/17/2004			

Examiner Signature	Date Considered
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EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant. 1 Applicant's unique citation designation number (optional). 2 See Kind Codes of USPTO Patent Documents at www.uspto.gov or MPEP 901.04. 3 Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). 4 For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. 5 Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST.16 if possible. 6 Applicant is to place a check mark here if English language Translation is attached.

This collection of information is required by 37 CFR 1.97 and 1.98. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 2 hours to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS.

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Substitute for form 1449A/PTO INFORMATION DISCLOSURE STATEMENT BY APPLICANT (Use as many sheets as necessary)				Complete if Known		
				Application Number	10/032,518	
				Filing Date	December 27, 2001	
				First Named Inventor	LURIE, Steven	
				Art Unit	2144	
Examiner Name	Benzon, Greg C.					
Sheet	2	of	11	Attorney Docket Number	76705-202101/US	

U. S. PATENT DOCUMENTS					
Examiner Initials	Cite No. ¹	Document Number Number-Kind Code ² (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		5,889,774	3/30/1999	Mirashrafi, et. al.	
		5,901,214	5/4/1999	Shaffer et al.	
		5,903,635	5/11/1999	Kaplan	
		5,907,077	5/25/1999	Glenn, et al.	
		5,915,214	6/1/1999	Reece et al.	
		5,937,390	8/10/1999	Hyodo	
		5,940,484	8/17/1999	DeFazio et al.	
		5,946,646	8/31/1999	Schena, et al.	
		5,948,054	9/7/1999	Nielsen	
		5,960,416	9/28/2001	Block, Robert S.	
		5,974,398	10/26/1999	Hanson, et al.	
		5,987,102	11/16/1999	Elliott, et al.	
		5,987,118	11/16/1999	Dickerman, et al.	
		5,999,611	12/7/1999	Tatchell, et al.	
		6,006,197	12/21/1999	d-Eon, et al.	
		6,028,601	2/22/2000	Machiraju et al.	
		6,067,561	5/1/2000	Dillon, Douglas	
		6,144,670	11/7/2000	Sponaule, et al.	
		6,167,449	12/26/2000	Arnold, et al.	
		6,173,279	1/9/2001	Levin et al.	

FOREIGN PATENT DOCUMENTS						
Examiner Initials ¹	Cite No. ¹	Foreign Patent Document	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	T ⁶
		Country Code ³ Number & Kind Code ⁵ (if known)				
		WO 00/73960	12/7/2000	Goto.com Inc.		
		WO 01/01217	1/4/2001	Colorstamps, Inc.		
		WO 01/28141	4/19/2001	Keen.com		
		WO 01/44973	6/21/2001	Napster, Inc.		

Examiner Signature	Date Considered
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¹EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 809. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant. ² Applicant's unique citation designation number (optional). ³ See Kind Code of USPTO Patent Documents at www.uspto.gov or MPEP 901.04. ⁴ Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). ⁵ For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. ⁶ Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST.16 if possible. ⁷ Applicant is to place a check mark here if English language Translation is attached.

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Substitute for form 1449A/PTO INFORMATION DISCLOSURE STATEMENT BY APPLICANT (Use as many sheets as necessary)				Complete if Known	
				Application Number	10/032,518
				Filing Date	December 27, 2001
				First Named Inventor	LURIE, Steven
				Art Unit	2144
Examiner Name	Bengzon, Greg C.				
Sheet	3	of	11	Attorney Docket Number	76705-202101/US

U. S. PATENT DOCUMENTS					
Examiner Initials	Cite No. ¹	Document Number Number-Kind Code ² (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		6,188,761	2/13/2001	Dickerman, et al.	
		6,199,096	3/6/2001	Mirashrafi, et al.	
		6,212,192	4/3/2001	Mirashrafi, et al.	
		6,230,287	5/8/2001	Pinard, et al.	
		6,233,566	5/15/2001	Levine et al.	
		6,243,684	6/5/2001	Stuart et al.	
		6,266,651	7/24/2001	Wooston	
		6,269,361	7/31/2001	Davis et al.	
		6,269,336	7/31/2001	Ladd, et al.	
		6,292,799	9/18/2001	Peek et al.	
		6,298,056	10/2/2001	Pendse	
		6,404,877	6/11/2002	Bolduc et al.	
		6,404,884	6/11/2002	Marwell et al.	
		6,430,276	8/6/2002	Bouvier et al.	
		6,434,527	8/13/2002	Horvitz	
		6,463,136	10/8/2002	Malik	
		6,470,079	10/22/2002	Benson	
		6,470,317	10/22/2002	Ladd et al.	
		6,484,148	11/19/2002	Boyd	
		6,493,437	12/10/2002	Olshansky	

FOREIGN PATENT DOCUMENTS						
Examiner Initials	Cite No. ¹	Foreign Patent Document	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	T ⁶
		Country Code ³ Number * Kind Code ⁵ (if known)				

Examiner Signature	Date Considered
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Substitute for form 1449A/PTO INFORMATION DISCLOSURE STATEMENT BY APPLICANT (Use as many sheets as necessary)				Complete if Known		
				Application Number	10/021,877	
				Filing Date	December 14, 2001	
				First Named Inventor	LURIE, Steven et al.	
				Art Unit	3623	
Examiner Name	Krisciunas, Linda Mary					
Sheet	4	of	11	Attorney Docket Number	76705-202001/US	

U. S. PATENT DOCUMENTS					
Examiner Initials	Cite No. ¹	Document Number Number-Kind Code ² (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		6,493,671	12/10/2002	Ladd et al.	
		6,493,673	12/10/2002	Ladd et al.	
		6,510,417	1/21/2003	Woods et al.	
		6,519,570	2/11/2003	Faber et al.	
		6,523,010	2/18/2003	Lauffer	
		6,523,101	2/18/2003	Lauffer	
		6,529,878	3/1/2003	De Rafael et al.	
		6,539,359	3/25/2003	Ladd et al.	
		6,301,342	10/9/2001	Ander et al.	
		6,304,637	10/16/2001	Mirashrafi, et al.	
		6,310,941	10/30/2001	Crutcher, et al.	
		6,314,402	11/6/2001	Monaco, et al.	
		6,385,583	5/7/2002	Ladd et al.	
		6,389,278	5/1/2002	Singh, Mona	
		6,389,541	5/14/2002	Wie et al.	
		6,393,117	5/21/2002	Trell	
		6,400,806	6/4/2002	Uppaluru	
		6,404,864	6/11/2002	Evslin, et al.	
		6,404,877	6/11/2002	Bolduc et al.	
		6,404,884	6/11/2002	Marwell et al.	

FOREIGN PATENT DOCUMENTS						
Examiner Initials	Cite No. ¹	Foreign Patent Document Country Code ³ Number - Kind Code ⁵ (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	T ⁶

Examiner Signature	Date Considered
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				First Named Inventor	LURIE, Steven
				Art Unit	2144
Examiner Name	Bengzon, Greg C.				
Sheet	5	of	11	Attorney Docket Number	76705-202101/US

U. S. PATENT DOCUMENTS					
Examiner Initials	Cite No. ¹	Document Number Number-Kind Code ² (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
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		6,463,136	10/8/2002	Malik	
		6,470,079	10/22/2002	Benson	
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		6,519,570	2/11/2003	Faber et al.	
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		6,529,878	3/1/2003	De Rafael et al.	
		6,539,359	3/25/2003	Ladd et al.	
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		6,546,372	4/8/2003	Lauffer	
		6,549,889	4/15/2003	Lauffer	
		6,560,576	5/6/2003	Cohen et al.	
		6,563,915	5/1/2003	Salimando, Steven Charles	

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Substitute for form 1449A/PTO INFORMATION DISCLOSURE STATEMENT BY APPLICANT <i>(Use as many sheets as necessary)</i>				Complete if Known	
				Application Number	10/032,518
				Filing Date	December 27, 2001
				First Named Inventor	LURIE, Steven
				Art Unit	2144
Examiner Name	Benzon, Greg C.				
Sheet	6	of	11	Attorney Docket Number	76705-202101/US

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		6,606,376	8/12/2003	Trell	
		6,611,501	8/1/2003	Owen et al.	
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		US-2002-0065959	5/30/2002	Kim et al.	
		US-2002-0087565	7/4/2002	Hoekman et al.	
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		US-2003-0225682	12/4/2003	Montemer, William A.	
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		US-2004-0010518	1/15/2004	Montemer, William A.	
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		US-2004-0083133	04/00/2004	Nicholas et al.	
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		US-2005-0216345	09/00/2005	Altberg et al.	
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		US-2002-0042826	4/11/2002	Gaus et al.	
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		US-2002-0071426	6/13/2002	Karamchedu et al.	

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NON PATENT LITERATURE DOCUMENTS

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	1	Big Green Blog: January 2005 Archives, 02/21/2006	
	2	Information about Expertcity.com retrieved from the Internet [http://www.expertcity.com] on November 6, 2000	
	3	Ingenio Press Archives for 2004, www.ingenio.com, 02/21/2006	
	4	"Introducing 1-800-FREE411: First Nationwide Free Telephone Directory Assistance Service" Jingle Networks, Inc., Huntington Beach, Calif., September 20, 2005	
	5	"Jambo Launches to Connect People and businesses From the Internet to the Phone", Agoura Hills, Calif. May 3, 2005	
	6	"Jambo Names Netzero Co-founder Stacy Haisuka to New Post of Chief Information Officer", Agoura Hills, Calif., July 5, 2005	
	7	"Jambo Receives \$5 Million in Financing from Kline Hawkes & Co., Westlake Venture Partners, Others", Agoura Hills, Calif., Oct. 17, 2005	
	8	Keen.com, Inc. v. InfoRocket.com, Inc., Complaint for Patent Infringement, Trade Dress Infringement and Unfair Competition; Demand for Jury Trial filed August 31, 2001, pp 1-8 plus 17 pgs. of attachments.	
	9	Keen.com, Inc. v. InfoRocket.com, Inc., Preliminary Injunction Hearing, pp. 286-289 (January 8, 2002)	
	10	Keen.com 02/04/2006	
	11	Keen.com Plans Web Service Allowing Customers to Hold Private Phone Chats, Don Clark, Wall Street Journal, November 8, 1999	

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	12	Keen.com raises \$60 Million from Prestigious..., Business Wire, January 11, 2000	
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	14	Sell and buy advice online, The Ottawa Citizen, Nov 29, 1999	
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